

Job Description:

Contracted Crisis Responder (On-Call Victim Advocate)

Sexual Assault Center of Northwest Georgia, Inc. (SACNWGA)

Serving Floyd, Bartow, Chattooga, Gordon, and Polk counties in Northwest Georgia

Overview

The Sexual Assault Center of Northwest Georgia, Inc. (SACNWGA) is seeking dedicated and compassionate individuals to join our team as Contracted Crisis Responders (CCR). This role is crucial in providing immediate support, advocacy, and care to survivors of sexual assault. As a contracted crisis responder, you will be an on-call victim advocate, serving our mission to deliver compassionate and confidential care to survivors 24/7/365. Contracts for CCR on-call advocates are a minimum of 12-months.

Responsibilities

- On-Call Advocacy: Serve as an on-call victim advocate for a minimum of four 24-hour shifts, or the equivalent, each calendar month, including all major holidays and weekends.
- Immediate Response: Provide immediate crisis intervention, emotional support, and information to survivors of sexual assault via hotline calls, in-person responses at hospitals, and other designated locations within the five-county service area.
- Support Services: Assist survivors in understanding and navigating their rights and options regarding medical, criminal, legal, and support services.
- Confidentiality: Maintain the highest level of confidentiality and professionalism in all interactions.
- Collaboration and Coordination: Work collaboratively with medical personnel, law enforcement, and other community agencies to ensure comprehensive coordination of immediate services for survivors and their support people.
- Documentation: Accurately document all interactions and services provided in compliance with organizational policies and procedures.

Qualifications

- Completion of a comprehensive 40-hour training program is required for all direct service providers
- Must complete a background check and fingerprinting
- Valid driver's license required and reliable transportation are required
- Active cell phone service
- High School Diploma or equivalent (18+)
- Skills:
 - Professional, dependable, empathetic, and compassionate.
 - Strong survivor-centered and trauma-informed approach.
 - Excellent communication and interpersonal skills.
 - Ability to remain calm, unbiased, supportive, and trauma-informed while responding to crisis situations.
 - Strong organizational skills and attention to detail.

About SACNWGA

The Sexual Assault Center of Northwest Georgia, Inc. (SACNWGA) is committed to providing compassionate and confidential care, support, and advocacy to survivors of sexual assault, while promoting awareness and prevention in the communities we serve.

How to Apply

Interested candidates should submit a resume and cover letter detailing their qualifications and interest in the position to becca at sacnwga.org. Please include "CCR Application" in the subject line.

SACNWGA is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.